

## For Version R6 software:

Click on the "Utilities" option of the menu bar and then choose "Launch Pack..."

Instrument Status		Channel Bark	Loading Instruction	Losing Instruction	
Plate temperature Unknown	Waste be	Filter Voltages	Name/ID	Position Volume	
Probe temperature Unknown	Wash bot	Launch Assay Editor	No Aer	st lo show.	
Tenperature is changing to: Unknow	wn Rinos bot.	Lauroninad			
idk1	Redk2	Plata			
	12345678 000000008 0000000016	H G Y E D C I A 00000000000000000000000000000000000			
	0000000024	000000000			
	0000000048	0000000000			
00000	00000000056	00000000000			
00000	0000000072	000000000000000000000000000000000000000			
00000	00000000000	0000000011			
5s Hore	50 Hone	GoHome			
Reset	Reset	Relet			
Save	Save				
Loed .	Loed.				
			Control	Man boot	

This will pull up a new window (depicted below). Simply remember where the pack file is being sent or change the location manually. Click "Pack".

Pack/Unpack a cer Direction Pack Pack C Unpack	tain files to do migration. From (root folder) : Action : To (ock file) :	Pack/Unpack all root files for touble shooting.  C:\ChemWell R6\Root  Pack ROOT files  C:\ChemWell R6\Root\username root.pck
Content:		Type your description:
Fi ↓ \dbPatient.mdl ↓ \dbTest.mdb ↓ \0ther root file:	le Name o	
Select all		
Progress:		Pack Close

This will then open up the folder under which the pack file was sent. (See below picture):



Simply attach the file into an email and send to <u>cw-support@awaretech.com</u> along with a description of the problem you are experiencing, remember to add the word "bypass" to the subject line so that it gets past our email server.